

Atty. Docket No. 696.005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
CENTRAL FAX CENTER

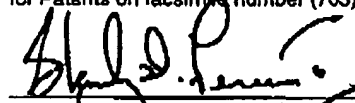
JUN 13 2005

In re Application of : Srinivasan et al.
Serial No. : 09/804,728 Examiner : Y. Retta
Filed : March 13, 2001 Art Unit : 362z2
For : METHOD AND APPARATUS FOR INTERNET
CUSTOMER RETENTION

June 13, 2005

PETITION AND FEE FOR EXTENSION OF TIME
PURSUANT TO 37 C.F.R. § 1.136(a)

I hereby certify that this correspondence and any documents referred to as enclosed therewith are being transmitted by facsimile to the Commissioner for Patents on facsimile number (703) 872-9306 on June 13, 2005.


Stanley D. Ference III
Reg. No. 33,879June 13, 2005
Date of Signature

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Applicant(s) hereby petitions for an extension of time for a total period of two (2) months through and including June 13, 2005 (the next succeeding day which is not a Saturday or Sunday) to respond to the Office Action mailed on January 12, 2005. If an additional extension of time is required to insure that this paper is timely filed, please consider this a petition therefor.

06/14/2005 TL0111 00000003 09804728

01 FC:2252 225.00 0P

Atty. Docket No. 696.004

The Response for which this extension is requested is filed herewith.

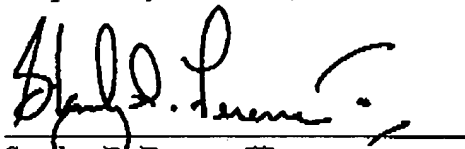
Applicant is a small entity and the extension fee required under 37 C.F.R. §

1.17(a)-(d) is calculated below:

		large entity	small entity
()	one month	\$120	\$60
(X)	two months	\$450	\$225
()	three months	\$1,020	\$510
()	four months	\$1,590	\$795
()	five months	\$2,160	\$1,080

Attached hereto is a completed Credit Card Payment Form. Please charge the credit card identified thereon in the amount of \$225.00 to cover the extension of time fee for two (2) months. The Commissioner is hereby authorized to charge payment of any additional fees associated with this communication or credit any overpayment to the credit card identified in the attached Credit Card Payment Form.

Respectfully submitted,



Stanley D. Ference III
Registration No. 33,879

Mailing Address:

Customer No. 35195
FERENCE & ASSOCIATES
409 Broad Street
Pittsburgh, Pennsylvania 15143
(412) 741-8400
(412) 741-9292 - Facsimile